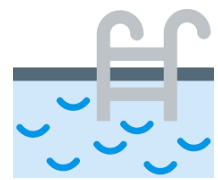




دائرة الثقافة والسياحة
DEPARTMENT OF CULTURE
AND TOURISM



Hotel Swimming Pools

COVID-19 Measures and Protocols

July 2020

Protocols & Guidelines



Swimming Pool Guidelines

Screening, Isolation & Testing:

- Swimming pool water quality test must be conducted before resuming operations (Total Coliforms, Fecal Coliforms, Heterotrophic Plat Count, Ps. Aeruginosa, Fecal Streptococci & legionella).
- Guide to Executive Regulations of Law No.2 for the year 2012 (Swimming pools) must be followed to ensure all parameters are met including water sampling regime.
- Chlorine concentration (between 1.0 and 2.0 PPM) or Bromine concentration (between 2.0 and 4.0 PPM) should always be maintained .
- Venue guidelines to be displayed upon arrival.
- All staff, including swimming instructors and lifeguards, should undergo COVID-19 testing prior to reopening, and have test on bi-weekly basis afterwards.
- Staff, including swimming instructors and lifeguards, can resume work if the test result is negative.
- Temperature checks must be done to all individuals (staff, guests, contractors etc.) before entering the hotel facilities.
- Every guest that has a body temperature of 37.3 Degrees Celsius or higher, should be escorted to a designated isolation room in close proximity to the main entrance and the “Estijaba” service at the operation centre, Department of Health (800 1717) must be alerted in line with local COVID-19 rules and regulations. If the individuals want to leave the hotel immediately this will be allowed, although hotel should try to obtain ID and contact details. All ID and contact details of these individuals must be recorded and forwarded to the General Manager.
- Guests, staff or contractors showing flu-like symptoms are to be denied access to the hotel premises. With respect to in-house guests showing symptoms, they should not be allowed out of their room until medical checks have been completed.
- Report any guest, staff or contractor who display flu-like symptoms to the “Estijaba” service at the operation centre, Department of Health on 800 1717.



Swimming Pool Guidelines

Physical Distancing:

- The number of guests allowed to use the swimming pool at one time shall not exceed its set capacity of 50% of total square metres of pool size, ensuring 4.5 square metres per person. Signs explaining the capacity level must be displayed at the entrance.
- Guests must be instructed to place towels on the sunbeds/loungers to prevent absorption of any sweat seeping into the material.
- Sunbeds and loungers are to be placed 2 metres apart to maintain social distancing.
- Physical distancing markings of 2 metres, should be clearly defined on the floor for all queues, including the bathroom.
- Guests must be instructed to avoid socialising with people outside of their own group.
- No physical contact between swimmers allowed.
- Guests should maintain 2 metres distance from others at all times inside and outside the pool. Members of a single group (up to 4 members) can be seated together.
- All guests and staff are required to wear masks at all times. Non-compliance by visitors will lead to refusal of entry to the facilities.
- Face masks can be removed during any activity which requires body and face submersion.
- Outside showers can be used and operated, one person at a time.



Swimming Pool Guidelines

Cleaning and Disinfection:

- Swimming pools should undergo deep cleaning to minimise the risk of Legionnaires' disease and other diseases associated with water.
- Changing rooms, lockers and shower facilities are permitted on the condition that cleaning and disinfection is performed after every use and physical distancing must be maintained at all times. If hotel unable to maintain strict cleaning and disinfection regimes, and physical distancing rules, then these facilities must be closed.
- Ensure availability of hand sanitisers at various locations inside the facility.
- All sunbeds/loungers must be sanitised after each guest use.
- Ensure cleaning and sanitising for all facilities after daily duty timings.
- Lifeguard equipment to be sanitised prior to shift start and/or after usage.
- 'Smart' payment machines are to be sanitised before and after being presented to any guest.



Swimming Pool Guidelines

Other Conditions:

- A clear, colour-coded notification is to be placed on sunbeds/loungers to indicate that the sunbed/lounger is ready to occupy (RED = not ready GREEN = ready). Sunbeds and loungers are to be as marked by staff members only.
- All guests are required to bring their own towels.
- Water slides are not included in these guidelines and remain closed until further notice.
- Children in the pool areas must be supervised by their parents or carers at all times to ensure swimming pool guidelines are followed.
- Lifeguards should be empowered to enforce the guidelines without fear of abuse or harassment by users who do not want to comply with the guidelines.
- Ensure that lifeguard rescue kits contain a mouth-to-mouth resuscitation protection piece. If children are allowed to use the pools, two sizes should be available (adults and children)
- Guests who endanger the safety and well-being of others by refusing to comply with guidelines should not be allowed in the premises.
- Encourage guests to use 'smart' payments as a preferred method to reduce contacts and contamination; cash payments are still valid and not to be rejected. Ensure the installation of hand sanitisers at payment counters.



دائرة الثقافة والسياحة
DEPARTMENT OF CULTURE
AND TOURISM

Thank You